

Digitalization in Downstream of JSC NC "KazMunayGas"

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Definition of Digitalization*:

Digitalization is the profound transformation of business, processes, competencies and business models **by full involvement and use of digital technologies** during the entire entity cycle (both at the strategy and at daily operations level).

Levels of plant Digitalization:



Automatic process and financial **data collection**



Computerized **data analysis**

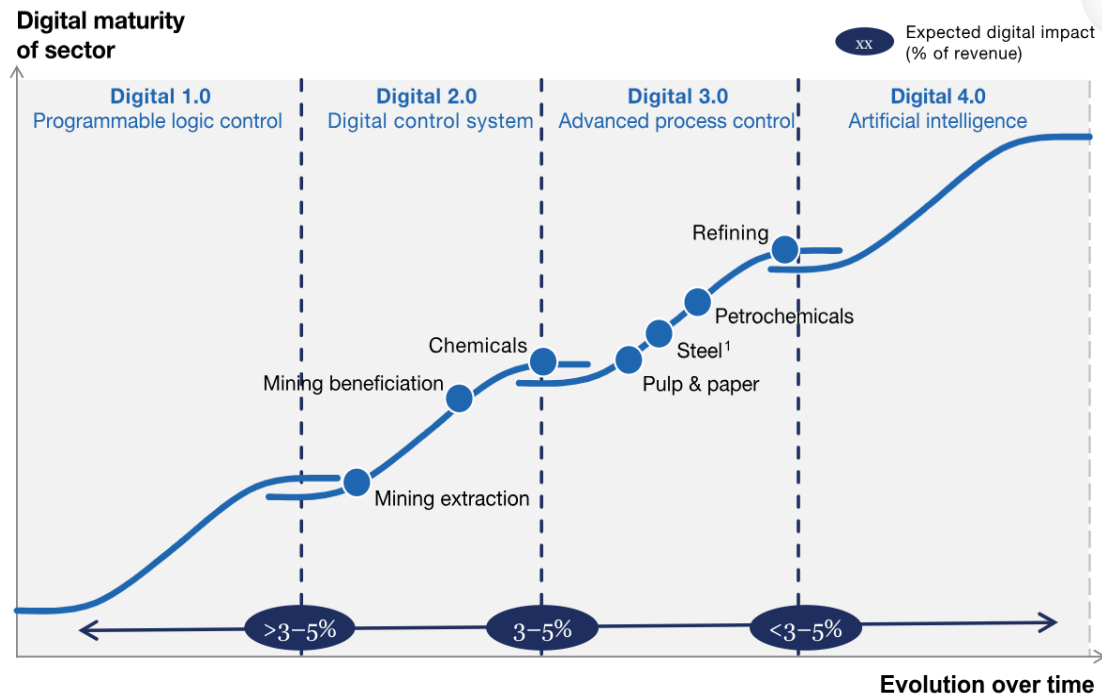


Fully automated **process control**



Decision-making based on digital analytics, in the future - using artificial intelligence

4 levels of digital maturity in heavy industries



¹ We estimate that other metals fall between chemicals and steel on the maturity curve.

Digitalization 1.0 Programmable logical control (PLC)

- The beginning of the digital journey.
- immediate control and decision making.
- Sensors installed on equipment and connected to local PLCs to automate basic functions

Digitalization 2.0 Digital control system

- Extensive automation including DCS (distributed control system) technology
- Connected to an ERP at corporate
- Historian infrastructure in place for operations data

Digitalization 3.0 Advanced process control

- Use highly sophisticated automation using APC and RTO
- **LP**: use modelling and analytics to optimize the performance
- **MES**: manufacturing executive system monitoring

Digitalization 4.0 Artificial intelligence

- Using machine learning and AI.
- Real-time flows automatically across industrial sites, enabling all decisions to be centralized and data-driven.
- Automated management tasks,
- Brute-force optimization

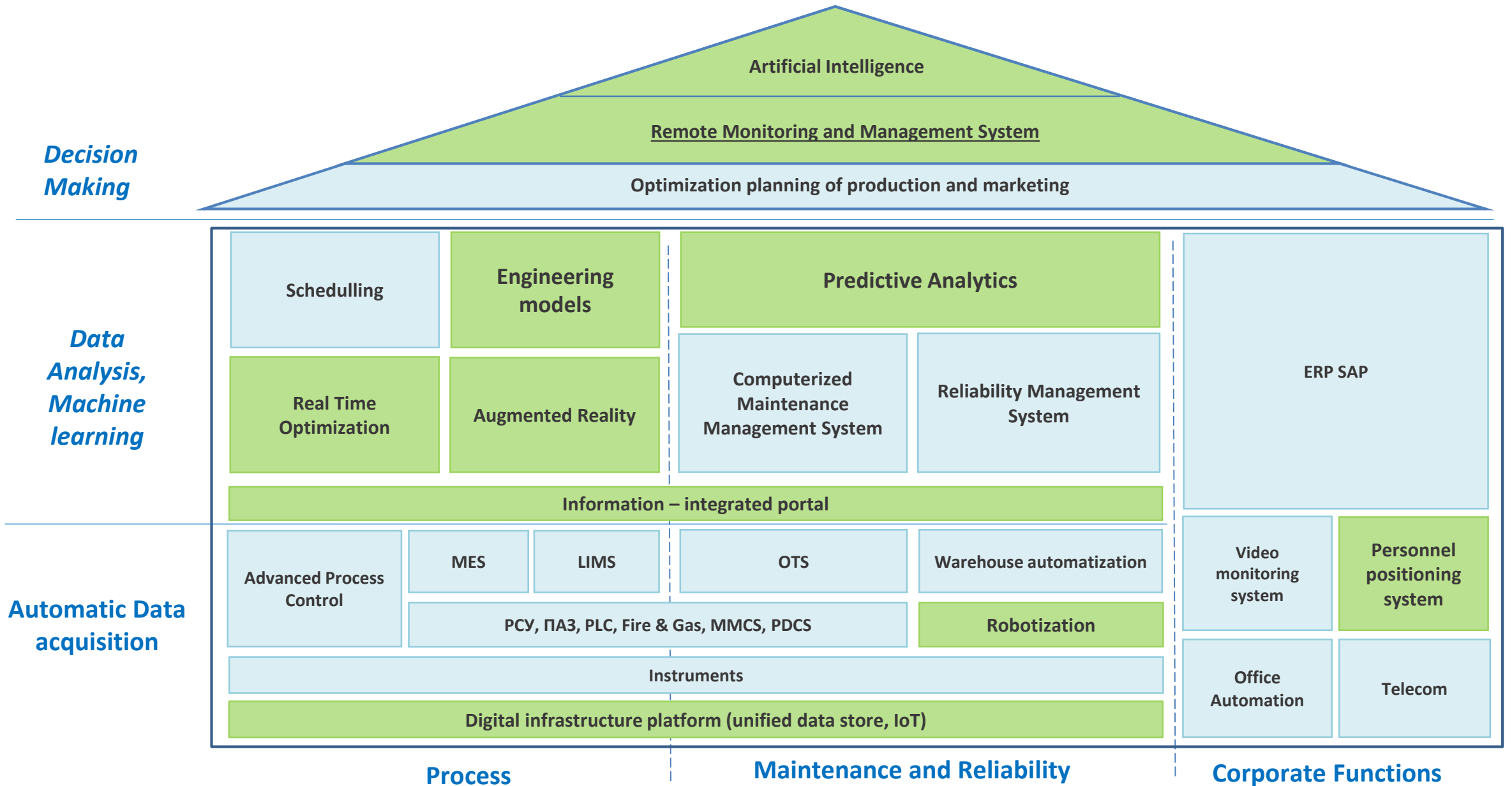
Benefits:

Approach to Digitalization:

1. Assess, **at what stage of digital maturity KMG downstream is now**: business-models, processes, systems, competencies (point A).
2. Decide, **how digitalized KMG downstream needs to be**, in order to achieve its strategic and business goals (point B)
3. Develop **a road map**, how to get from point A to point B
4. **Execute** this road map

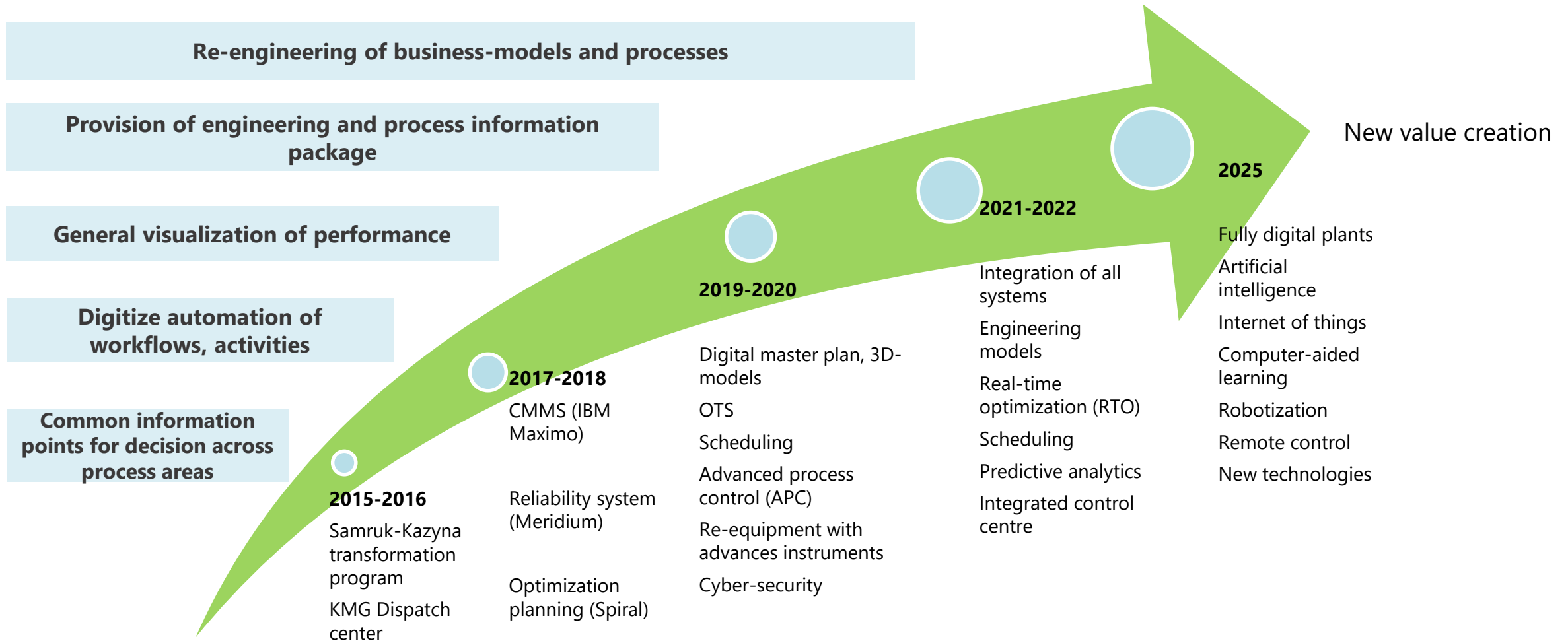
- **Productivity improvement**
 - Better products yield and quality
 - Less personnel at the site
 - Use of capacity potential
 - Operation flexibility
- **Improved return on assets**
 - Early anomaly detection
 - Predictive maintenance
 - Downtime reduction
- **Safe operations**
 - Prevention of incidents
 - Wireless instruments, drones
 - Automatic start-up / shutdown of equipment
- **Better business solutions**
 - Based on data-based insights
 - Enterprise-wide view with ability to drill down into specific plants/assets/processes
- **Enhanced competitiveness in domestic & international markets**

Architecture of KMG digital downstream asset



KMG downstream Digitalization route

Goal: increase in productivity, operation efficiency and security



Individual KMG downstream Digitalization projects

Project pre-requisites:

- Modernization and added complexity of the refinery processes
- Need for equipment reliability and mechanical integrity increase (in terms of maintenance) during transition to extended mean time between turnarounds
- Transition to best practices of refining industry sector in terms of assets management

Solution:

Implementation of CMMS systems providing the required level of maintenance, reliability and mechanical integrity to operate the equipment under the conditions of at least 3-years turnaround circle according to the best practices of global majors (Honeywell, Shell, ExxonMobile, PetroChina, Dupont, Reliance, etc.)



Project implementation stages:

1. Adjustment of the **regulatory framework**
2. Rearrangement of the **equipment range**
3. Implementation of **new business processes** and **organizational structure** at the refineries
4. Implementation of individual refinery **equipment repair and replacement programs**
5. **Implementation** of CMMS
6. Personnel **training**
7. **Commissioning**
8. **Transferring control over all maintenance process to the system** (after sufficient data generation)

Project perimeter :

- 2016-2019: Atyrau refinery and Pavlodar refinery – **implementation completed**
- 2019-2020: Shymkent refinery

Implementation of optimization planning system at refineries (Spiral)

Project pre-requisites:

- planning priority – production focus on market demands
- need to increase refinery yield, control and reduction of losses
- after modernization, the refinery process operations became more complex



Solution:

Transformation of the production planning process by implementation of new business processes and specialized software (Spiral)

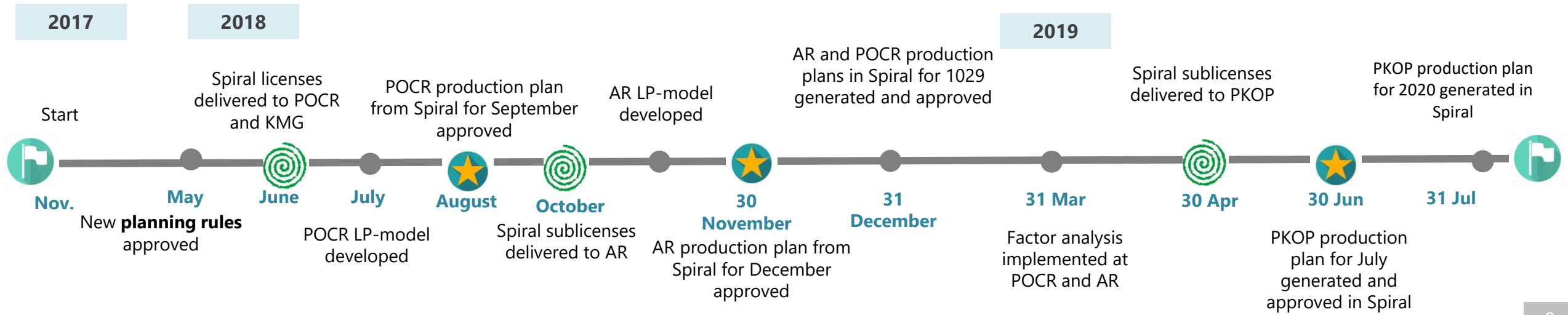
Benchmarking (best practices):

Similar business process and software are used in companies such as BP, SHELL and represent the standard in the global downstream

Project perimeter:

2018: POCR LLP, AR LLP, KMG (implemented)

2019: PKOP LLP





Project pre-requisites :

- Integrated gas chemical complex (IGCC) is being constructed in Karabatan, away from the city. That is why it is reasonable to optimize the number of personnel who will work at this plant
- KPI is a new industrial facility and there is an opportunity to construct it as an all-digital asset from the early stage
- Implementation of ERP-systems in KMG group was always partial that is why the maximum gains potential was not achieved

Solution:

- Implementation of automation systems of all entity business processes: **production** processes, **CMMS and reliability**, **corporate** (ERP):
 - ✓ Automatic process and financial data collection
 - ✓ Computerized data analysis
 - ✓ Fully automated control over production processes
 - ✓ Decision-making based on digital analytics, in the future – using artificial intelligence

Benchmarking (best practices):

The majority of the largest downstream and chemical companies (BASF, BP, ADNOC) have been digitalizing their assets stage by stage for a long time. In Kazakhstan there has as yet been no examples of fully digitized entities.